

# **Student Success:** A Strategic Priority

DECEMBER 2022

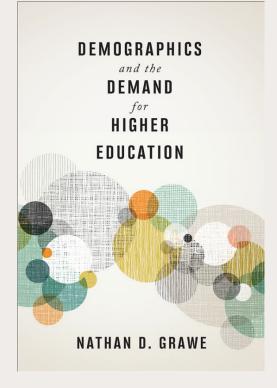
"Colleges and Universities that fail to shift from a traditional, institutional focus, to a student centric focus, with a clear and strategic emphasis on student success, will face their own extinction."

- Anthology Together 2022



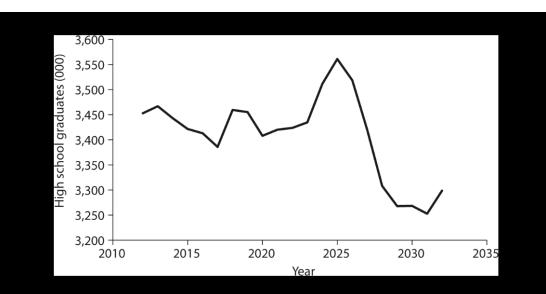
ENROLLMENT

# Demographic Headwinds



"...beginning in 2026, the number of native born children reaching college age will begin a rapid decline...the Great Recession did not simply delay births – it eliminated them."

- Nathan D. Grawe



*Figure 1.4.* Forecasted number of high school graduates by year of high school graduation, 2012 to 2032. *Source:* Western Interstate Commission for Higher Education (2016)



District	County	2000-2001 enrollment	2020-2021 enrollment	Decline
Lewiston-Porter	Niagara	2,465	1,920	-22.1%
Lockport	Niagara	5,798	4,328	-25.4%
Niagara Falls	Niagara	8,823	6,572	-25.5%
North Tonawanda	Niagara	5,065	3,184	-37.1%
Royalton- Hartland	Niagara	1,764	1,206	-31.6%
Buffalo	Erie	44,494	30,674	-31.1%
Depew	Erie	2,498	1,784	-28.6%
Hamburg	Erie	4,084	3,321	-18.7%
Kenmore- Tonawanda	Erie	9,158	6,648	-27.4%
Orchard Park	Erie	5,337	4,649	-12.9%
Sweet Home	Erie	3,917	3,261	-16.7%
Williamsville	Erie	10,632	9,913	-6.8%
Medina	Orleans	2,088	1,387	-33.6%
Albion	Orleans	2,757	1,781	-35.4%
Batavia	Genesee	2,726	2,190	-19.7%
Oakfield- Alabama	Genesee	1,168	772	-33.9%
Geneseo	Livingston	962	855	-11.1%
Mount Morris	Livingston	682	515	-24.5%
Attica	Wyoming	1,906	1,160	-39.1%
Perry	Wyoming	1,192	772	-35.2%



Student Affairs

# Office of the President:

### A new reporting structure



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Student Affairs Redesign

### **Student Success and Engagement Director – Amelia Hoffman**

Campus Programming & Community Service Coordinator – Christopher Card Leadership Development & Student Organization Coordinator – Ebby Adukkalil Academic Success Coordinator – Aley O'Mara

EOP Counselor – New Position/SUNY Funded



### **Orientation: Ensuring A Smooth Handoff from Recruitment/Enrollment to Matriculation**













### 132 Courses



# First Year Experience Task Force Report- Spring 2019



#### EFB 132 Seminar Schedule – Fall 2019

#### Meetings: 148 Baker Thursday 3:30 pm-4:25 pm (Baker 148)

Date	Торіс	Presenter
8/29	Course Overview and Introduction to the Conservation Biology Program	Dylan Parry
09/05	Student Life: Academic Success & Integrity	Amelia Hoffman & Anthony Chefalo
09/12	Conservation Exercise 1: Take Home Assignment 1 Due	Dylan Parry
09/19	Student Life: Title IX and Empowered Bystander	Amy McLaughlin
09/26	Reefs and research: translating your undergraduate research into conservation action	Josh Drew
10/03	Diversity and Inclusion	Malika Carter
10/10	Conservation In Class Exercise 2: Take Home Assignment 2 Due	Dylan Parry
10/17	Retrospective on a Career in Conservation Biology	James Gibbs
10/24	Study Abroad / International Programs	Kerrie Findley
10/31	Practicing Conservation in Palau	Rebecca Rundell
11/7	Overview of the Other EFB Majors	Greg McGee
11/14	Conservation In Class Exercise 3	Dylan Parry
11/21	ТВА	
11/28	THANKSGIVING BREAK	
12/05	Conservation In Class Exercise 4 Take Home Exercise 3 Due	Dylan Parry



#### Meetings: 148 Baker Thursday 3:30 pm-4:25 pm (Baker 148)

Date	Торіс		Presenter	
8/29	Student Life: The Transition from High School To College	Amelia Hoff	man	
09/05	Student Life:	Amelia Hoff	man	
09/12	Mental Health/Academic Support Services	Amelia Hoff	man	
09/19	Course Overview and Introduction to the Conservation Biology Program		Dylan Parry	
09/26	Conservation Exercise 1: Take Home Assignment 1 Due		Dylan Parry	Small Group Cohort
10/03	Reefs and research: translating your undergraduate research into conservation action		Josh Drew	
10/10	Conservation In Class Exercise 2: Take Home Assignment 2 Due		Dylan Parry	
10/17	Retrospective on a Career in Conservation Biology		James Gibbs	
10/24	Study Abroad / International Programs		Kerrie Findley	Mid-Semester
10/31	Practicing Conservation in Palau		Rebecca Rundell	Support/Mental Health Check
11/7	Overview of the Other EFB Majors		Greg McGee	Health Check
11/14	Conservation In Class Exercise 3		Dylan Parry	
11/21	ТВА			
11/28	THANKSGIVING BREAK			
12/05	Conservation In Class Exercise 4: Take Home Exercise 3 Due		Dylan Parry	ES



### **Professional Advisors**



### Anthology: Engage



# Combining Best-in-Tech Solutions to Power Your Success

Anthology and Blackboard completed their merger on October 25, 2021, creating the largest EdTech ecosystem at a global scale.

Our passion is making the lives of learners, educators, and leaders easier. That's why we create experiences that are more informed and personalized to support learning, teaching, and leading more effectively. By responsibly leveraging data, our solutions enable insights and information at the right time, in the right way, to support the right actions—with data privacy and security at the forefront of our approach.

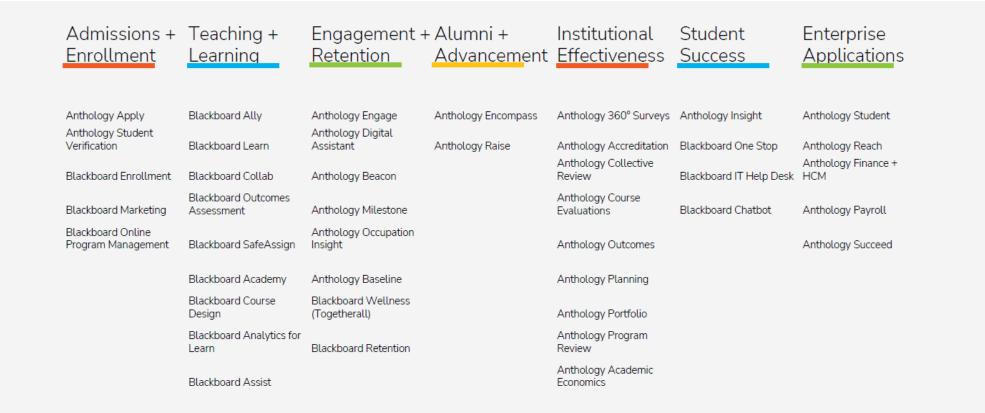
IMODULES

### Blackboard

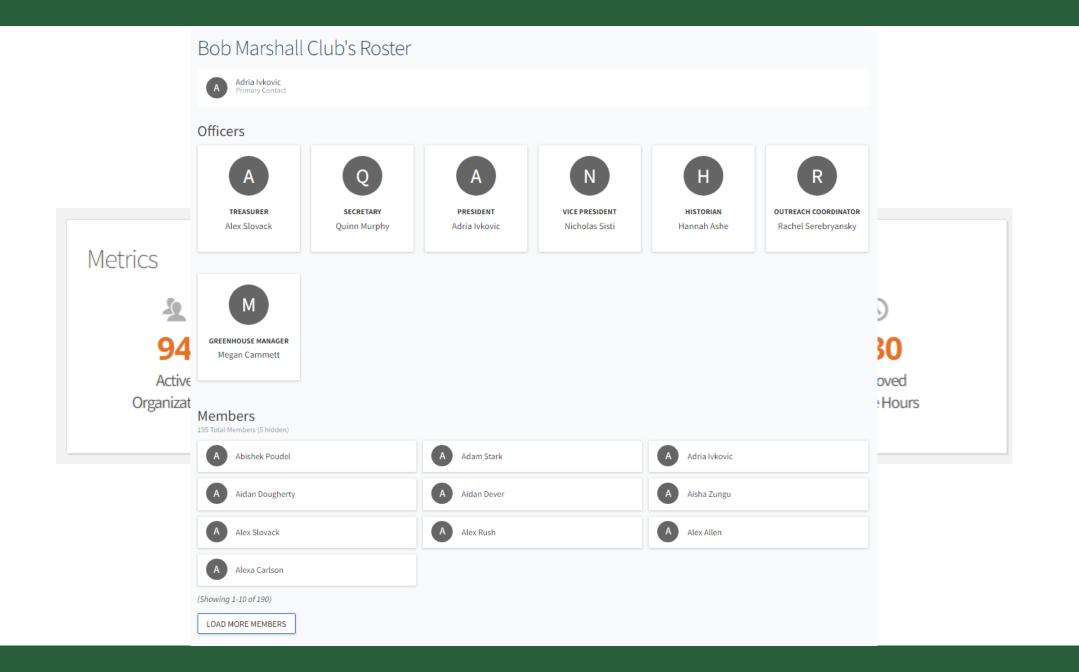




### Expanded Portfolio to Support Your Strategic Goals



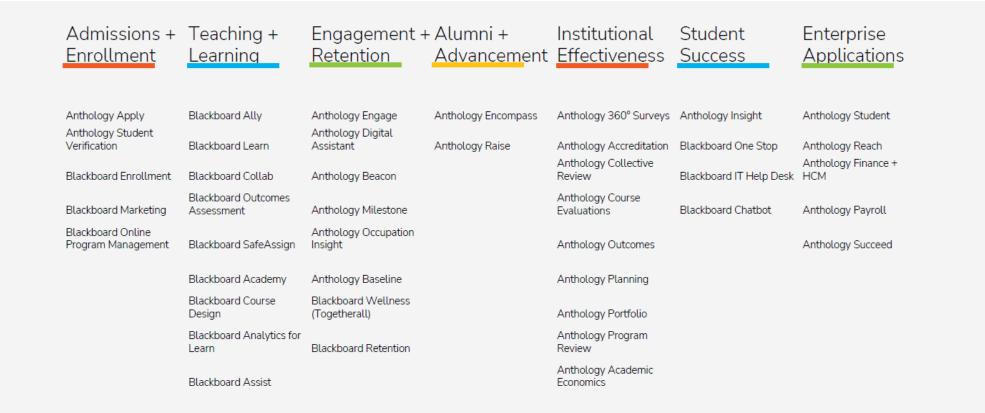




### **Anthology: Beacon**



### Expanded Portfolio to Support Your Strategic Goals





### anthology Beacon

### **Key Capabilities:**



Robust proactive assessments and predictive analytics



Advisor-centered functionality to manage individuals and cohorts



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Collaboration capabilities for faculty and advisors



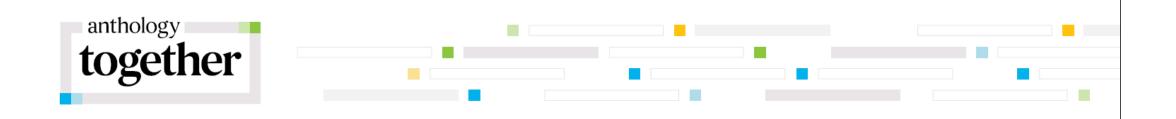
Flexible early alerts to involve the right support

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Student relationship management to deliver resources or keep in touch

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Visualizations and dashboard analyses to drive impact



# The Top Ten Challenges of Early Alert Systems (and How to Avoid Them!)



### Top 10 Challenges

- "We have an alert system, but it's only used by a few stakeholders."
- "We can't keep up with the number of alerts collected by the system."
- "Faculty share concerns, but they share them too late."
- "Faculty don't tell us ENOUGH information when they report alerts."
- "Faculty tell us TOO MUCH information when they report alerts."
- "Alerts sit without a response for too long."
- "Not everyone who is supposed to respond to the alerts do."
- "Too many people follow up with a student about an alert."
- "Depending on who responds, a student may receive a different guidance or level of care."
- "We have no idea if (or how) our early alert system is making an impact."

#### **Anthology Together**



It's critical to implement a process, not just a software.





Soon, Georgia State was partnering with private vendors to develop new forms of data analytics and online technology: an academic advising platform that could predict outcomes based on student performance as early as the first semester of freshman year, or an artificial intelligence chatbot to guide high school graduates through the thicket of financial aid forms they needed to fill out before their first day on campus. The university also fundamentally redefined the relationship between the central administration and the deans and faculty, so Renick was able to institute wide-ranging reforms without the usual pushback from colleges and department heads who thought they knew better.

New York Times: Georgia State, Leading U.S. in Black Graduates, Is Engine of Social Mobility ANDREW GUMBEL

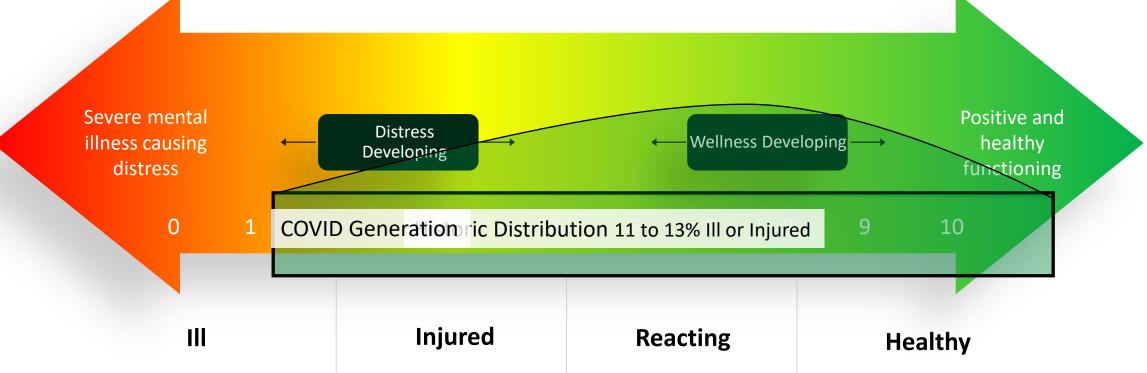
Student Affairs

# Mental Health

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## Student Mental Health Continuum



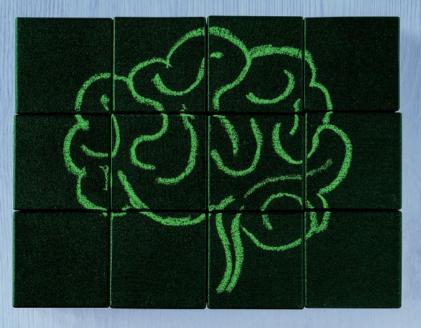
Clinical Disorder, Severe & Persistent Functional Impairment. Panic attacks. Constant fatigue. Suicidal thoughts/intent/behavior. Significant Functional Impairment. Anger, anxiety. Lingering sadness, tearfulness. Decreased performance in academics. Avoidance of social situations.

Common & Reversable Distress. Irritable/Impatient. Nervousness, sadness. Procrastination, forgetfulness. Decreased social activity. Normal mood fluctuations. Takes things in stride. Consistent performance. Normal sleep patterns. Physically and socially active.



#### THE CHRONICLE OF HIGHER EDUCATION.

### Building Students' Resilience



Strategies to support their mental health

"Counseling centers are doing a heroic job trying to meet demand, but for most of them that goal was hard to reach before the pandemic.

It is even further out of reach now."

"Beyond basic needs, colleges should acknowledge students' heightened anxiety, without universally pathologizing it." – Peter Cornish, University of California at Berkeley



### **Mental Health Support Services**



### The Washington Post

Education Higher education Local Education The Answer Sheet Jay Mathews

# The crisis of student mental health is much vaster than we realize

By Donna St. George and Valerie Strauss December 5, 2022 at 6:00 a.m. EST

#### Article Link

mjmillea 🔗

### Mental Health Allocation made possible by the American Rescue Plan (ARP) Total Targeted Spending: \$210,000

Medicat	\$75,000 (for 5 years)			
Medical records system for Counseling Services records.				
SAD Lights	\$1,000			
Purchase 20 Seasonal Affective Disorder lights				
Massage Chairs	\$8,000 🔽			
Stress Balls	\$7,750			
Headphones	\$2,750			
Zenbooths	\$12,000 🔽			
Beacon	\$20,000			
Wellness Fair	\$25,000			
Student Wellness Folders	\$1,500			
Ride Share Program	\$5,000			
Midsemester Wellness check	\$10,000			
Miscellaneous Programming	\$42,000			

"You cannot hire your way out of this mental health crisis...you need to expand your playbook and find partners"



### Approach | Student-Centered Care

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### On-Demand 24/7 Care

Immediate student care is always available via phone, video, video chat, and text.

#### **Care Protocols**

These protocols help us jointly define how to manage different situations and manage student needs in conjunction with existing services

#### **Campus Health Services**

The approach to student care begins in student services and campus health.

### Our care coordinators are high-touch and help students navigate the right next steps before and after any TimelyCare visit.



**Care Navigation** 

#### **Scheduled Visits**

One-click scheduling shows the first available providers for for the desired date and time, and the preferred provider with 100% follow-up.



### **Continuity of Care**

Through shared Care Summaries, EMR integrations, and referrals we ensure that each student gets the right care.

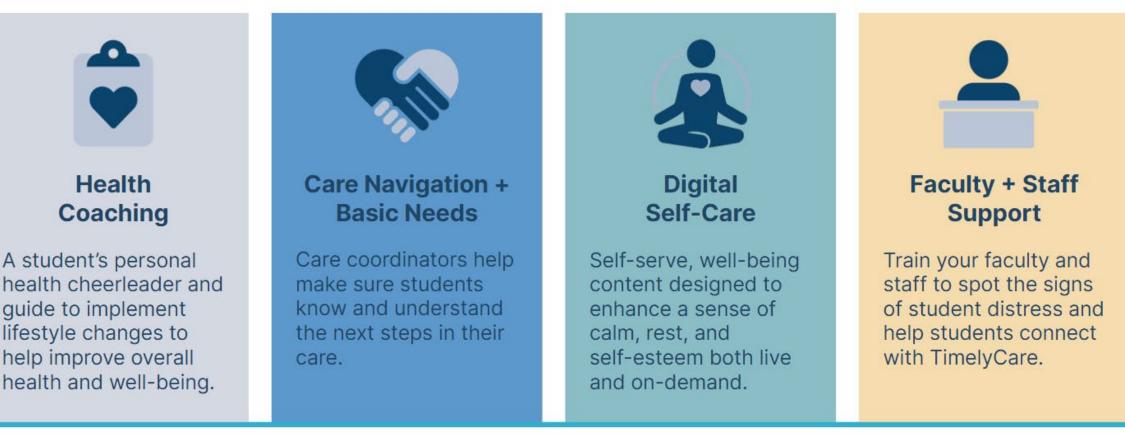




TimelyMD Confidential, 2022

### **TimelyCare** | Enabling + Integrating Well-Being

Student centered health and well-being takes a village. When you work with TimelyMD we enable well-being beyond the care setting. The services below are included in most packages offered.







Facilities

# Moon Library

### Ground Floor Modernization and Redesign



Dining Services

# Food & Dining



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